

FireScope Tech Brief : Workbench

“People are tired of the single-digit product margins, lackluster service and same old runaround. Our list of emerging vendors features companies that are packing more innovative technology at a better price for the customers.”

– Scott Campbell, Everything Channel

The FireScope Workbench provides a single, integrated product consisting of a rich set of tools for network monitoring, diagnostics, and discovery. It is intended as a productivity tool for IT operations staff in their day-to-day operations. It also integrates with the FireScope Dash, Unify and Orchestrate products; configurations created with the Service Modeler of the workbench can be exported in a standard XML format to any FireScope appliance to get full benefits of BSM.

The FireScope Workbench can “walk” any device supporting SNMP and provide real-time monitoring of any SNMP attribute. It comes with a predefined set of MIB files (700+), allowing users to interpret vendor-specific SNMP device attributes in a simple, yet meaningful way. Users can also import new MIB files as new SNMP-supported devices come to market. Workbench includes a diagnostic tool, Ping Sweeper, which shows what devices are reachable. An integrated discovery tool can be used to discover hardware and applications running on a customer’s network. Lastly, Workbench includes a User Experience Checker can be used to monitor any website’s performance and availability.



Key Features

- Includes SNMP MIB Browser and MIB Walker.
- Includes a Discovery tool to find assets in the network.
- The integrated User Experience Checker can monitor website performance and availability from the perspective of the end-user.
- The Ping Sweeper can monitor the reachability of ranges of IP addresses.
- Facilities for creating configuration templates and exporting configurations and models in XML format to BSM.

Business Value

- Single product which integrates essential network monitoring tools at an affordable price.
- Productivity aid for IT operations staff.
- Short learning curve, easy to learn. IT operations staff can achieve productive use quickly.
- Leverage existing Workbench configurations in FireScope BSM implementation, saving time and money.
- Simple integration with other FireScope products.

Competitive Advantage

- Open Architecture: Built on robust, mature open source Eclipse platform, providing stability and reliability.
- Open System: Importing new MIB definitions is supported.
- Auto-updates: Product updates are downloaded and applied automatically.
- Best-of-breed high-performance components such as the Ping Sweeper and MIB Walker.
- Lowest-cost entry for Discovery functionality.