

FireScope Tech Brief : Federation

“Ten years ago, CRM, ERP, helpdesk systems, etc, were in the same boat as CMDB is now – confined to only monster enterprises that could stomach the high costs. Now everyone can benefit. The same cycle of innovation is happening for CMDB, and it’s starting with FireScope.”

- FireScope Customer

A CMDB is only as good as the data it manages, and that means getting data into your system from multiple external sources. FireScope Orchestrate makes Federation a simple and efficient process. Import from a variety of sources, including XML, CSV, Web Services, integrated Discovery, and other commercial databases.

Our visual mapping process allows you to easily control how imported fields should relate to your existing data model, and our integrated planning mode feature allows you to infinitely tweak and preview data before it is committed. Optionally, all imported assets can be governed by our Change Management process, requiring approval and signoff before any permanent changes are made.

As IT professionals, we understand that some data is too time sensitive or volatile to follow normal federation procedures. That’s why we provide LiveLinks, which allow you to connect your items to external databases and update individual fields in real time, so you’ll never have to make critical business decisions with yesterday’s information.



Key Features

- Federate from multiple sources, including XML, CSV, Web Services, external databases, and integrated Discovery.
- Interactive mapping with keys allows you to finely control how assets are imported.
- Get instant, attribute level federation with LiveLinks.
- Control imported assets with integrated Change Management.

Business Value

- Lower costs with out of the box, integrated Discovery and Web Services.
- Save time by sharing configuration among multiple import methods. No redundant configuration.
- Get up to date business information with LiveLinks.
- Achieve operations transparency with Change Management and reconciliation plans.
- Maintain an accurate, fresh repository of configuration data, enabling more confident, more effective decisions and plans.

Competitive Advantage

- No need to purchase multiple components to achieve what FireScope Orchestrate provides out of the box.
- Built in Discovery with easy to use import wizard enables population of data in minutes, not days.
- Know what’s coming into your system with current and historical trust ratings with attribute level granularity.
- Fine-tune your imported data before you commit it using FireScope Orchestrate’s planning mode feature.